

# VitalHealth QuestLink<sup>®</sup>

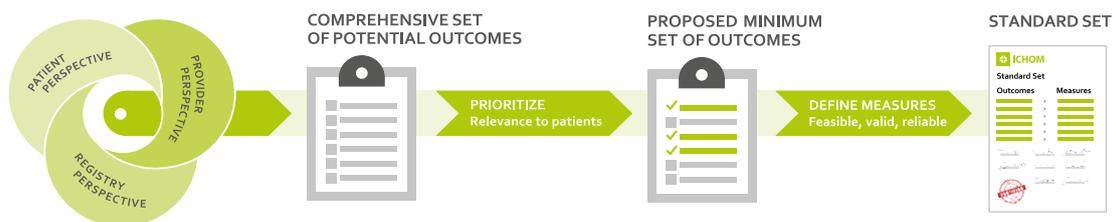
SUPPORTING THE IMPLEMENTATION OF ICHOM STANDARD SETS

## Patient Reported Outcomes

Patient reported outcomes (PROs) are the assessment of the patient of their health status/condition. VitalHealth QuestLink<sup>®</sup> automates and simplifies obtaining PROs through the use of a cloud-based solution. Utilizing QuestLink, patients are able to respond to surveys from a computer or mobile device with an internet connection. When integrated with an electronic health record, QuestLink can automatically assign and deliver surveys to patients.

## ICHOM Standard Sets

The International Consortium for Health Outcomes Measurement (ICHOM) is a non-profit organization with the mission to transform health care systems worldwide by measuring and reporting patient outcomes in a standardized manner. ICHOM brings together major stakeholders including physicians, patients, and other individuals involved in the health care delivery process to discuss – and agree upon – the outcomes that matter most.



As an ICHOM Certified Supplier, QuestLink supports all ICHOM Standard Sets.

## The advantages of PROs with VitalHealth QuestLink

- + Certified Supplier of ICHOM Standard Sets
- + Standards-based EMR/EHR and Registry integration
- + Extensive library of validated survey instruments
- + Standard file format export to data warehouses
- + Cloud-based with intuitive portal for patients and providers
- + Contract signing to go-live in less than three months
- + Ideal solution for Payer-sponsored quality improvement initiatives



“VitalHealth’s QuestLink is exactly the type of technology that is needed to achieve widespread adoption of patient-reported outcomes measurement and drive value-based health care globally. It is a powerful, flexible, platform that can be seamlessly integrated into routine clinical practice to provide valuable insights that benefit patients and providers alike.”

Jean Stoefs - ICHOM Vice President of Implementation

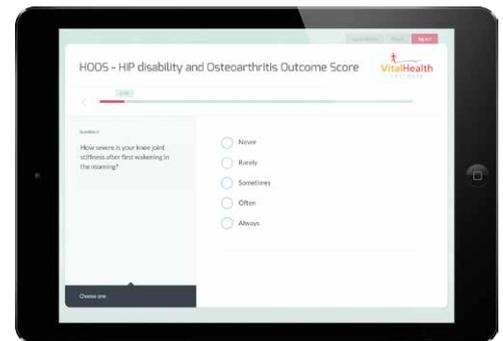


## Cloud-based with open architecture

Given the cloud-based architecture, patients can easily complete questionnaires online at home or at the provider’s location before, during, and after treatment. Providers can have near real-time insight into the patient’s progress. The patient is notified via email or text message when questionnaires are waiting to be completed as a part of the ICHOM Standard Set. Results of the completed questionnaires are displayed in an easy-to-interpret graphical dashboard, giving full insight into measurement outcomes. QuestLink supports standards-based integration to EMRs with optional Single Sign-On (SSO).

## Some of the functionalities

- + Secure, personal web portals for patient and practitioner
- + Easy-to-interpret graphical display of treatment results
- + Potential for rules-based alerts for high-risk situations
- + Flexible measurement process
- + Extensive data export options
- + Open library with (validated) measuring and screening questionnaires
- + Web-based with an open architecture for future enhancements
- + Expandable with screening functionalities for assistants and other roles



## Based on the VitalHealth Platform

All VitalHealth solutions are built on the advanced, cloud-based VitalHealth Platform. This generic web-based platform is highly flexible, both for healthcare providers and the patient. With its model-based architecture, the VitalHealth Platform enables quick, easy upgrading and customization. This means that changes in healthcare processes and procedures are easily accommodated by VitalHealth Platform-based solutions.



VitalHealth Software is a fast growing healthcare IT company. Major shareholders are Mayo Clinic (U.S.) and the Noaber Foundation (NL). The corporate office of VitalHealth is located in Netherlands. Additional offices are located in the United States, Germany and India. VitalHealth provides cloud-based eHealth solutions for Collaborative Health Management with the mission of “Improving the health of millions of people through eHealth solutions.” VitalHealth is regarded as a leader in markets such as integrated care, Patient Reported Outcome Measurement (PROs), Routine Outcome Monitoring (ROM), health management by the patient and eMentalHealth. All solutions are based on the VitalHealth Platform, a flexible cloud-based platform for healthcare applications.

# VitalHealth QuestLink<sup>®</sup>

ROUTINE OUTCOME MONITORING WITH ICHOM STANDARD SETS

## Routine Outcome Monitoring

In the Mental and Behavioral Health sector, there is a constant need for insight into the progression, quality, and effectiveness of care. Routine Outcome Monitoring (ROM) makes that insight available. VitalHealth QuestLink<sup>®</sup> automates and simplifies the measurement of patient progress with standardized and validated measuring tools, resulting in metric-driven evaluation of treatment effectiveness.

## ICHOM Standard Sets

The International Consortium for Health Outcomes Measurement (ICHOM) is a non-profit organization with the mission to transform health care systems worldwide by measuring and reporting patient outcomes in a standardized way. ICHOM brings together physician leaders, patient advocacy members, leaders of registries, and patients to discuss – and agree upon – the outcomes that matter most.



As an ICHOM Certified Supplier, QuestLink supports all ICHOM Standard Sets including those related to mental and behavioral health, such as the Depression and Anxiety set.

## The advantages of ROM with VitalHealth QuestLink

- + Certified Supplier of ICHOM Standard Sets
- + Standards-based EMR/EHR and Registry integration
- + Extensive library of validated ROM questionnaires
- + Standard file format export to data warehouses
- + Support for CAHPS surveys
- + Cloud-based with intuitive portal for patients and providers
- + Ideal solution for payer-sponsored quality improvement initiatives
- + Developed with mental health care professionals and ROM experts



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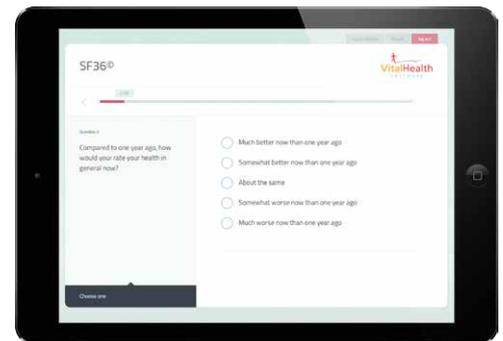


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## Some of the functionalities

- + Secure, personal web portals for patient and practitioner
- + Easy-to-interpret graphical display of treatment results
- + Alerting to high-risk situations
- + Flexible measurement process
- + Extensive data export options
- + Open library with (validated) measuring and screening questionnaires
- + Web-based with an open architecture for future enhancements
- + Expandable with screening functionalities for assistants and other roles



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